

Smart Meters Are Coming!

Re: Orange & Rockland Utilities - Smart Meter Deployment Notification for January 2020

Good Afternoon **Supervisor Palermo & Mayor Queenan,**

This email is to inform you that customers in or near the **Town & Village of Woodbury** and residing on the streets listed below, will have their new Smart Meters installed during the month of **January 2020**. This notification is part of the NYSPSC approved customer outreach and education plan for Orange & Rockland.

Customers receive several notifications prior to installation including: a postcard 90 days prior; a detailed letter 45 days prior; and a reminder telephone call 10 days prior to installation. For your convenience, I have attached the following documents should you receive any inquiries.

- O&R Smart Meter Contractor Identification Information
- Smart Meter FAQ Sheet
- Post Card sent to each customer.

O&R has engaged **Aclara** to perform the Smart Meter installations. All contractor employees carry a contractor badge and wear a bright yellow vest and helmet that reads Aclara. Additionally, the contractor's vehicles are wrapped in orange with O&R's logo, Aclara's logo and the slogan "**Smart Meters Coming Your Way**".



As the Smart Meter deployment progresses, additional notifications for other routes in your community will be provided on a monthly basis.

Smart Meter Installation Routes for: January 2020

OLD-COUNTRY RD

If you if any questions or would like to learn more about the meter deployment process, please contact me at (845) 783-5480 or by e-mail grantmi@oru.com .

Thank you,

Michael

Michael M. Grant
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